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Daryl Guberman-President  
GUBERMAN-PMC,LLC  
1538 West Broad St.  
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Daryl,

I thank you for making this ISO process easier as well as a learning experience.

It was a pleasure meeting Ram as well the ILG 3<sup>rd</sup> Party auditor.

Thank you for having me as one of your "family" members. I look forward to our continued business together. Let's hope that 2013 is a very happy and prosperous New Year.

I do appreciate all you've done.

Regards,

*Lorraine Morano*

Lorraine Morano  
Vice President

**PS. And by the way. I do love my dentist but I am happy that I no longer have to look forward to those root canals.**