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OFFICE OF THE PRESIDENT
Glenn Prouty

GUBERMAN-PMC, LLC
1538 West Broad St
Stratford, CT, 06615

March 14, 2013

Dear Daryl:

We can't express our appreciation enough for all your help in attaining ISO 9001:2008 certification. It was truly a productive experience. You took all the mysticism out of achieving certification, and you have provided us with a firm foundation of assurance and value added for the future.

Apahouser has been involved in manufacturing for many years, and all we've heard from my associates in business is "how difficult and expensive it is to obtain and maintain ISO. When your name came across my desk things changed exponentially.

Your support beyond certification is also unique. We find one of the most important assets to us as a business is that we can reach directly to you at any time. You are the president of your company and make yourself completely available to your customers. You are never more than a phone call away. This is unheard of today. Unlike many of my associates who are left with just a piece of paper hanging on their wall, if we need you, we know with certainty we can reach you.

Apahouser's management team thanks you and GUBERMAN-PMC, LLC along with G-PMC, LLC, the registrar, for your support, and 24/7 service. Your company is outstanding in making ISO a useable tool in making my company better.

In achieving ISO certification with your assistance, Apahouser has been elevated in quality. You made us better and stronger, and we appreciate all you have done and continue to do. We would highly recommend and encourage any company presently certified, or those thinking about getting certified, to call you because you make the difference between success and failure, and compliancy and real tangible improvement.

Thank you again, for all you have done for Apahouser, Inc.

Best Regards,

Glenn Prouty

President