



Dear Daryl,

I wanted to take a moment to let you know how grateful we are to you for all you have done for our company. Prior to meeting you, we were intimidated by the process of becoming ISO, but you simplified the process to make it obtainable for a small company such as ourselves. Not only were you there every step of the way through the certification process, but you have continued to support our company, and have been a consummate intermediate whenever any issues were raised. You are very knowledgeable and dedicated to your customers.

Becoming ISO has given us the means to boost our progress and growth. It has increased our confidence in the quality of our product and created opportunities that would not otherwise existed. This process has been such a positive experience for our company.

While I am not sure that we could thank you enough for your continued loyalty and unique insight, I hope that this letter serves as a reminder of our appreciation.

Sincerely

A handwritten signature in black ink, appearing to read "Gary Dexter".

Gary Dexter

President

Dorco Electronics